



Human Trafficking Indicators

You can help by identifying a possible victim of human trafficking.

Government of Iceland
Ministry of Justice



Human Trafficking Indicators

If you suspect a person might be a victim of human trafficking, pay attention to the following:

Behaviour, attitude and appearance.

- May seem uncooperative and avoiding communications; shows distrust in authority
- Either speaks not at all or in a forced way, or another person speaks for her/him.
- Shows signs of fear and/or stress.
- Shows signs of poor mental or physical health.
- Indications of violence or threats of violence.
- Unable to give answers and does not comport with her/his environment.
- Poor understanding on her/his role and conditions: e.g. unable to provide current address, does not know who the employer is and what the connections are with others around her/him.
- Answers to authorities appear to be scripted and rehearsed.
- Does not know her/his rights.
- Refuses help.
- Is supervised by someone or third party has abnormal interference with the person.
- Appears to have limited freedom of movement and seems dependent on others.
- Has no or forged identity documents and little or no money.
- Has few or no personal possessions.
- Is in a vulnerable situation, e.g. due to poverty or substance abuse of some kind.

Work and living conditions.

- Appears to live in her/his workplace or in other unsuitable conditions.
- Reliant on her/his employer for food, housing, transportation etc.
- Unsatisfactory conditions, security limitations in equipment, and housing.
- Is at work during unusual hours considering the nature of the job.
- Works excessively long hours and gets little or no time off.
- Has no control over her/his salary.
- Transported to and from work.
- Does not know her/his employer.
- Has no papers regarding employment relationship such as job contract or something similar.
- Significant or abnormal wage deduction or owes money to her/his employer or another person who provided the job.
- Does not have proper training or is unfamiliar with her/his field of work.
- Unable to seek appropriate health care.
- A person has been promised immediate quality of life or another benefit; a promise that was not kept.

In case of a child (under 18 years of age).

- All previous statements apply when a child is involved, but the following things must also be taken into consideration
- Are the caregivers real parents or legal guardians of the child?
- The child either does not go to school or attends poorly or irregularly.
- Does not behave in a way typical of children of the same age.
- Suspicion of negligence or violence against the child.
- Appears to be frightened or anxious.
- Is in peculiar situation of some kind:
 - A job that is not appropriate for her/his age, due to the nature of the job or working hours.
 - Possessing or dealing drugs.
 - Begging.
 - Commits petty crimes like pilfering.
- Curfew hours not respected.
- Shows signs of risky behaviour.



WHAT CAN YOU DO

IF YOU SUSPECT SOMEONE IS BEING TRAFFICKED

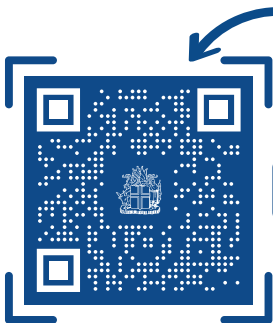
Contact 112.

The 112 emergency number receives reports of suspected human trafficking activity and activates the right responds, whether it is the police or other authorities. You can either call 112 or send messages through the web chat, both can be done anonymously.

Further information on human trafficking and resources for victims of human trafficking can be found on the website www.112.is/mansal

What resources are available for victims of human trafficking in Iceland?

Victims of human trafficking are offered all the service they need, such as accommodation, health care service, assistance from the social services etc. The victims can also be assisted to return back home if they choose to do so. If the victims want their case to be reported to the police they have the right to get free legal aid and the possibility of residence permit during the investigation and prosecution of cases.



Open the camera on your phone
and scan this QR code.

The following institutions and organisations offer assistance and counsel to victims of human trafficking:



Bjarkarhlíð

Bjarkarhlíð

At Bústaðavegur, Reykjavík

Tel: 553 3000

www.bjarkarhlid.is

Bjarkarhlíð Family Justice Centre for survivors of violence and coordination centre for victims of human trafficking



1717 Icelandic Red Cross Helpline/Web Chat

Tel: 1717

www.1717.is

Icelandic Human Rights Centre

Mannréttindaskrifstofa

Tel: 552 2720

www.humanrights.is

Multicultural Information Centre

Fjölmeningarsetur

Tel: 450 3090

www.mcc.is

The Women's Shelter in Reykjavík and Akureyri

Kvennaathvarfið

Tel: 561 1205 / 561 1206

www.kvennaathvarf.is





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